



Financial Assistance Plain Language Summary

Financial Assistance for Emergency or Other Medically Necessary Care in a Roane General Hospital Facility

Roane General Hospital is proud of its mission to deliver quality health care to all members of our community by offering financial assistance to those who qualify.

If you are unable to pay your bill, please contact us at the telephone number or address below to see if you are eligible for financial assistance. Each patient's need for financial assistance is evaluated according to the level of his/her household income, facts and circumstances, such as reported income, assets, liabilities, expenses and other available resources. Free care is available to patients whose household income is 200 percent of the Federal Poverty Guidelines. Discounted care is available to patients whose household income is above 201% - 300% percent of the Federal Poverty Guidelines.

Roane General Hospital extends discounts to all uninsured patients who receive medically necessary services. Patient statements will show the discount amount and the adjusted balance owed. All medically necessary services qualify for uninsured discounts.

Charity care discounts may be denied if patients are eligible for other funding sources such as a Health Insurance Exchange plan or Medicaid eligibility and refuse or are unwilling to apply for these sources.

Request by phone: 304-927-6883

Request by mail: Roane General Hospital
Attn: Financial Counselor
200 Hospital Drive
Spencer, WV 25276

Website: <https://www.roanegeneralhospital.com/patient-resources>

Individuals may apply for financial assistance by mailing a completed application, along with proof of household income, to the above address or by bringing the application and proof of household income to any patient registration area of Roane General Hospital. View and print an application from the website above. Patients may also call or visit the above location to receive assistance with the application process.

Note: Those eligible for Financial Assistance will not be charged more than the amounts generally billed for emergency or other medically-necessary care.